

SAVIN Protective Order Notification System (SAVIN PO)

877-242-4055 or www.registervpo.com

Provided by the Washington Association of Sheriffs and Police Chiefs (WASPC)

The SAVIN Protective Order Notification System is available in all Counties in Washington. System information is provided via interface with the Washington State Patrol.

Information is available 24 hours a day, 365 days a year. This service is available in **English** and has 24-hour **VINE Operator Assistance**. SAVIN Protective Order Notification System is different from WA SAVIN (offender-based system). The SAVIN Protective Order Notification System is a service for domestic violence petitioners, others deemed to be at-risk by the abuser (respondent), advocates, and officers.

INFORMATION

Petitioners may call the toll-free Washington SAVIN Protective Order line at 877-242-4055 or visit www.registervpo.com to determine the current status of their protective order. To search for their protective order information, petitioners will need to provide the **Court Case Number** from the copy of their protective order and the **respondent's name** (as it is provided on the protective order).

Information provided (if provided to Appriss) when calling the Washington SAVIN Protective Order system:

- Status or type of protective order
- Issue date
- County Name and state the protective order was filed
- Service status (not served, served) and service date and time, if served
- Firearm Confiscation, if provided
- Expiration date
- Hearing information, if provided
- Conditions, if provided

REGISTRATION

Petitioners may call the toll-free Washington SAVIN Protective Order line at 877-242-4055 or visit www.registervpo.com to register for notification on the status of their protective order. To register for their protective order information, petitioners will need to provide the **Court Case Number** from the copy of their protective order and the **respondent's name** (as it is provided on the protective order).

To receive notifications, petitioners will need to provide the following information:

- A telephone number, including area code, at which they can be directly reached for notification
 - A 4-digit Personal Identification Number (PIN) that they select
- An email address

NOTIFICATION

Unless otherwise noted, notification calls begin as soon as the Appriss Communication Center receives updated records. Notification calls to registered persons will be made when one or more of the following occur.

- **Standard:** Order served
- **Advanced:** Order expired (90 days prior)

CALL PATTERNS

Standard: Calls will be made every 30 minutes until a notification call is answered. If a call is answered but not confirmed, subsequent calls will be made every 2 hours. Generic notification messages will be left on an answering machine, but calls will continue every 2 hours. **Notification calls will be made for 24 hours or until the correct PIN code is entered to confirm the call.**

Advanced: Calls will be made in advance of a scheduled event (e.g. 3 days prior to the court hearing; 30 days prior to the expiration of a permanent order). Calls will be made every 30 minutes between the hours of 7 a.m. and 10 p.m. until a notification call is answered. If the call is answered but not confirmed, subsequent calls will be made every 2 hours. Generic notification messages will be left on answering machine, but calls will continue every 2 hours. **Notification calls will be made for 24 hours or until the correct PIN code is entered to confirm the call.**

Email: One email will be sent to the address on file. The same calling pattern applies to email notifications; however, no pin confirmation is required and only one email is sent.

NOTES

Registration with SAVIN Protective Order Notification System does *not* also register the petitioner with WA SAVIN—for offender custody status information. **Each service, SAVIN Protective Order and WA SAVIN, requires a SEPARATE registration for information and notifications.**

For telephones with Caller ID or Anonymous Call Block, a notification call from SAVIN Protective Order Notification System will show up as a telephone number with a “502” area code. This number will not be answered when called, but is only used for purposes of getting the notification through when anonymous calls are blocked.

CONTACT INFORMATION

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