

Washington Statewide Automated Victim Information and Notification Service

WA SAVIN

Powered by the VINE System

877-846-3492 or www.vinelink.com

Provided by the Washington Association of Sheriffs and Police Chiefs (WASPC)

Introduction

WA SAVIN is a free and anonymous telephone/web service that provides victims of crime two important features: information and notification. WA SAVIN is a statewide service that is sponsored by the Washington Association of Sheriffs and Police Chiefs. It was implemented through a federal Bureau of Justice Assistance grant with on-going costs funded by Washington State. In Washington State, the authorizing statute is [RCW 36.28A.040](#).

SAVIN monitors the custody status of offenders in all city and county jails in Washington State (except Aberdeen and Hoquiam) and the Department of Corrections (DOC). The system obtains information through interfaces with the detention facilities and stores the information in the VINE National Communications Center in Louisville, Kentucky. The transfer of custody data occurs every 15 minutes, 24 hours a day, 365 days a year.

Information is available to users 24 hours a day, 365 days a year. Automated notification messages and printed materials about the program are available in **English, Spanish, Vietnamese, Korean, Tagalog, Somali and Russian**. A **Live Operator** is available 24 hours a day, 365 days a year to assist callers.

Information

Anyone may use WA SAVIN to determine the custody status of an offender and to register to receive notification. Users may use a touch-tone phone or the internet to access the program. To search for information callers will need to provide the offender name and/or offender ID/booking number.

If there is more than one offender with the same name or number, callers will need to know one or more of the following items: middle name; date of birth; age range; gender; race/ethnicity.

Information provided when accessing the SAVIN service includes:

- Name of offender/alias
- Date of birth
- Current offender ID/booking number
- Current offender custody status
- Location of offender

Registration

Crime victims and concerned citizens may register for phone notification by calling the Washington SAVIN toll-free number (1-877-846-3492). A live operator is always ready to assist a caller with the registration process. Users may also access Washington SAVIN via the internet at www.vinelink.com to register for phone or e-mail notification.

To register for notification users will need to provide the following information:

- A telephone number (or multiple phone numbers), including area code, where they can be reached for notification.
- A 4-digit Personal Identification Number (PIN) which will be needed to acknowledge receipt of the notification and confirm the call.
- A current e-mail address (for e-mail notification requests only).

Notification

Unless otherwise noted, notification begins as soon as the SAVIN Call Center receives updated records from the on-site computer. Calls are confirmed and stopped by entering your PIN. If an answering machine answers the call a brief message is left, then calls will continue every two hours for 24 hours in the schedules listed below or until the correct PIN is entered. Notification calls to registered persons will be made when one or more of the following occur:

Description	Calling Pattern	Calling Pattern Schedule
General Release	Normal	Every 30 minutes for 24 hours
Escape	Normal	Every 30 minutes for 24 hours
Return to Custody	Normal	Every 30 minutes for 24 hours
Unsupervised Custody	Normal	Every 30 minutes for 24 hours
Temporary Out of Custody	Normal	Every 30 minutes for 24 hours
Death	Non-Emergency Final	Every 30 minutes for 24 hours between 7:00 am – 9:00 pm 24 hour delay
Transfer	Non-Emergency Delayed	Every 30 minutes for 24 hours between 7:00 am - 9:00 pm 8 hour delay

When an offender is transferred from one facility to another, the notification calls will be delayed for eight (8) hours from the time the transfer record is received by the system. As the offender is in custody during the transfer process, victims are not at risk. This delay is to protect during the transfer itself.

Email: One email will be sent to the address on file. The same calling pattern applies to email notifications; however, no pin confirmation is required and only one email is sent.

CONTACT INFORMATION

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